

2022 Annual Meeting Training Outline

With Julie DePasse

Introduction

Explain what AHRMA is and is not to educate new Executive Directors on their ownership interest in AHRMA.

Coverage Documents

Provide a review of the coverage we provide and a history of how our language evolved.

Underwriting

Discuss the underwriting process, why we have to collect so much data, how losses effect pricing and how the evolution of the housing industry has changed the process.

Loss Control/Inspection/Field Service

Inform everyone about the role of our Field Representatives and describe the services they provide.

Claims

Explain the claims process, the importance of timely reporting and investigation and emerging claim issues, like certiorari claims and public adjusters.

We would like to bring in an attorney to specifically discuss the certiorari claims as well as other issues. This will include how the Member's administrative procedures can increase or decrease their exposure and how they can help defense counsel once we are involved.

AHRMA Exchange

Let Members know why we formed the AHRMA Exchange and talk about the challenges of covering the changing exposures of membership.

Introduce Mike Kujawa, of Shain, Banks, Kenny & Schwartz, Ltd., a long-time friend of the AHRMA program, providing defense for a variety of liability claims.